

California Public Utilities Commission
Consumer Service and Information Division

**Water Industry
Consumer Contacts - Total Presented by Company and Category
March 2014**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **March 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Water Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assigment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTC85	Agate Bay Water Company	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA346	Apple Valley Ranchos Water Company	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	2
SWR210, WTA210	California-American Water Company	9	3	12	1	-	1	1	-	1	-	-	-	-	-	-	3	-	3	1	1	2	19
WTA60	California Water Service Company	5	6	11	2	-	2	-	1	1	-	-	-	-	1	1	2	-	2	-	-	-	17
WTB61	Del Oro Water Co., Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
WTA133	Golden State Water Company	-	3	3	-	-	-	-	1	1	-	-	-	-	-	-	1	-	1	-	-	-	5
WTD352	Havasu Water Company, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
WTA314	Park Water Company	3	2	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5
WTC319	Rio Plaza Water Company, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	1
WTA337	San Gabriel Valley Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
WTA168	San Jose Water Company	1	1	2	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	3
WTC368	Searles Domestic Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
WTA339	Suburban Water Systems	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-	-	-	3
Total		18	16	34	3	-	3	1	4	5	-	-	-	1	2	3	11	1	12	2	1	3	60